

# 15



# Reporting Alarm by E-mail

15.1	Try to Report Alarm by E-mail .....	15-2
15.2	Setting Guide .....	15-27
15.3	Restrictions .....	15-30

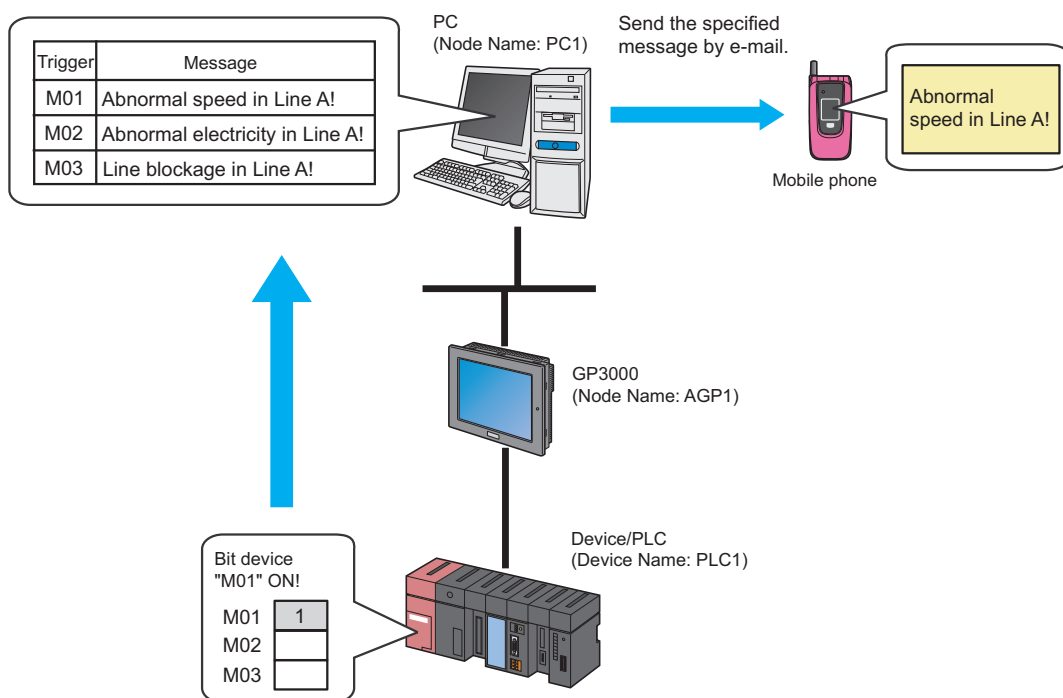
## 15.1 Try to Report Alarm by E-mail

### [Action Example]

Detect the rising of the trigger device (bit device: "M01", "M02", and "M03") of Device/PLC and send a message, which was set in an Excel message sheet corresponding with the trigger device, to A's cellular phone.

Trigger device	Message
"M01"	"Abnormal speed in Line A!"
"M02"	"Abnormal electricity in Line A!"
"M03"	"Line blockage in Line A!"

(Example) When sending a message saying "Abnormal speed in Line A!" with the trigger device set to "M01".



This section describes the setting procedures for executing the above action (ACTION) as an example.

**NOTE** • Refer to "36 Error Information" for details about errors occurring in 'Pro-Server EX'.

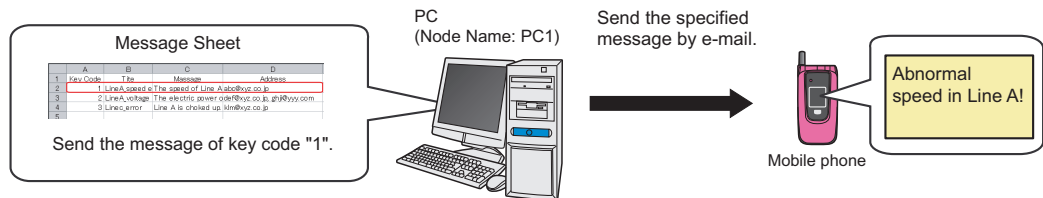
## [Setting Procedure]

1	Creating a Message Sheet (page15-4)	This step creates a message sheet containing messages to send in Excel.
2	Starting 'Pro-Studio EX' (page15-5)	This step starts 'Pro-Studio EX'.
3	Registering Entry Nodes (page15-5)	This step registers the PC and the display units as entry nodes.
4	Registering Symbols (page15-6)	This step registers as a symbol the device of Device/PLC which serves as a trigger condition (trigger).
5	Parameter Setting for Feature (ACTION) (page15-7)	This step sets the following items: <ul style="list-style-type: none"> <li>• Login Information</li> <li>• Mail Contents</li> <li>• Message Sheet Specification</li> </ul>
6	Setting Trigger Conditions (page15-12)	This step sets conditions (trigger) for e-mailing.
7	Setting Data Received by ACTION (Trigger Condition 1) (page15-18)	This step sets a constant value to be a keycord of trigger condition 1.
8	Setting ACTION Node/Process Completion Notification (page15-19)	This step sets the name of an ACTION node and the alert setting whether it should be tuned on or off when the ACTION is completed.
9	Setting Data Received by ACTION (Trigger Condition 2 and 3)	This step sets constant values to be keycords of trigger condition 2 and 3.
10	Verifying Setting Result (page15-23)	This step verifies setting results on the setting content list screen.
11	Saving a Network Project File (page15-25)	This step saves the current settings as a network project file and reloads.
12	Transferring a Network Project File (page15-25)	This step transfers a saved network project file to the display unit.
13	Executing ACTION (page15-26)	This step verifies that an e-mail is sent to a specified email address when the preset trigger condition has become effective.

### 15.1.1 Creating a Message Sheet

This step executes the "Key\_Code" row corresponding with transfer data.

For details about transfer data, refer to "15.1.7 Setting Data Received by ACTION (Trigger Condition 1)" later mentioned.



1 Start Excel and create the message sheet below in Sheet 1.

[Creation Example]

	A	B	C	D
1	Key_Code	Title	Message	Address
2	1	LineA_speed	The speed of Line A	abc@xyz.co.jp
3	2	LineA_voltage	The electric power	odef@xyz.co.jp, ghj@yvy.com
4	3	LineC_error	Line A is choked up	klm@xyz.co.jp
5				

You can register data of the same keycode up to 5 units.

2 Save it on PC desktop with the file name "mailmessage.xls" after creating.

**NOTE** • You can send not only those prepared in Excel for each case but also a fixed message or data in the device of Device/PLC as a message.

[Mail Contents]

Always send the same message

Outgoing Message:

Send the data sent from the trigger NODE as a message

Send a message prepared in an Excel sheet

(You can specify a message and its destination from Device/PLCs)

### 15.1.2 Starting 'Pro-Studio EX'

This step starts 'Pro-Studio EX'.

Refer to "3 Trial of Pro-Server EX" for details about starting method.

### 15.1.3 Registering Entry Nodes

This step registers as entry nodes the PC and the display units which serve as trigger conditions (trigger).

Refer to "31 Node Registration" for details about entry nodes.



Node Name :PC1  
IP Address :192.168.0.1



Node Name :AGP1  
IP Address :192.168.0.100

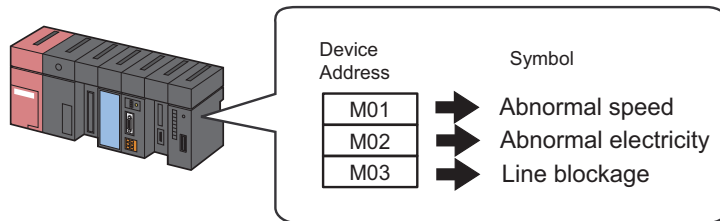
Device/PLC Information

Ex.

Entry node	Setting item	Setting example
PC	Node Name	PC1
	IP Address	192.168.0.1
Display Unit	Type	GP3000 series
	Node Name	AGP1
	IP Address	192.168.0.100

### 15.1.4 Registering Symbols

This step registers as a symbol the device address of Device/PLC from which data is read.  
 Refer to "32 Symbol Registration" for details about entry nodes.



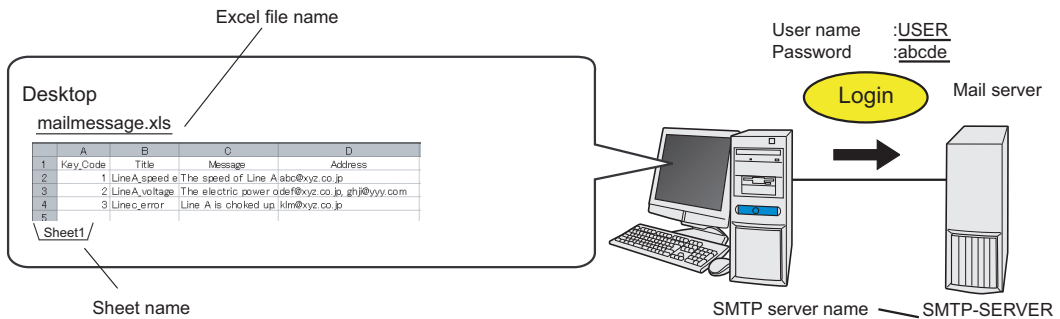
Ex.

Setting item	Setting content		
Symbol Name	Abnormal Speed	Abnormal Electricity	Line Blockage
Data Type	Bit		
Device address for symbol registration	"M01" of Device/PLC (PLC1)	"M02" of Device/PLC (PLC1)	"M03" of Device/PLC (PLC1)
No. of Devices	1	1	1

## 15.1.5 Parameter Setting for Feature (ACTION)

This step makes settings to send a message by e-mail. (parameter settings)

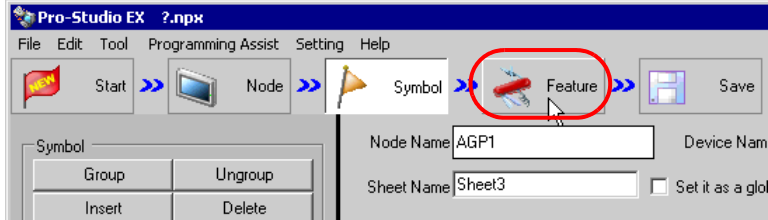
Refer to "15.2 Setting Guide" for more details about ACTION parameter.



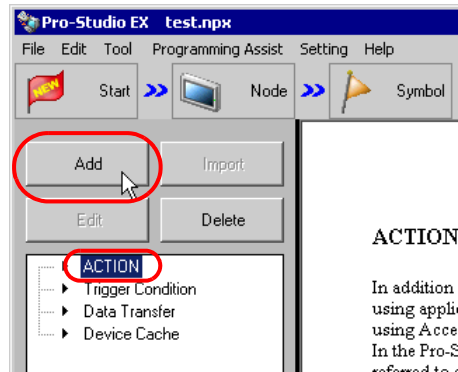
Ex.

Setting item		Setting content
ACTION Name		Send Mail
Login Information	SMTP Server Name	SMTP-SERVER
	SMTP port number	465
	Use secure connection (SMTP over SSL)	enable
	SMTP Authentication	enable
	User Name	USER
	Password	abcde
	POP Authorization	disable
	Mail Source Address	user@aaa.or.jp
Mail Contents		Send a message prepared in an Excel sheet
Message Sheet	Where to Save Message Sheet	C:\Documents and Settings\Administrator\Desktop
	Excel File Name	Mailmessage.xls
	Sheet Name	Sheet1

- 1 Click the [Feature] icon on the status bar.

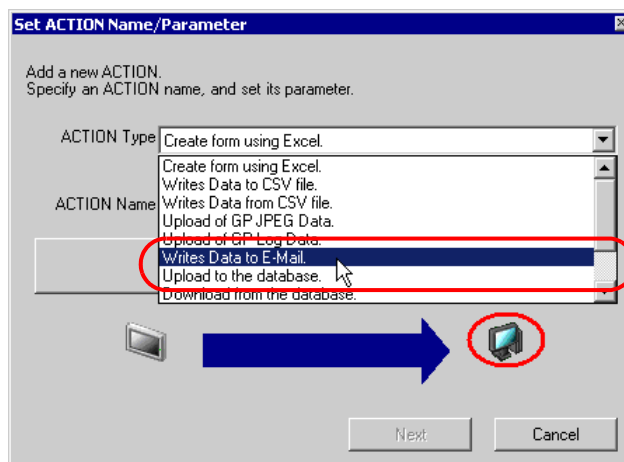


- 2 Select [ACTION] from the tree display on the left of the screen, then click the [Add] button.



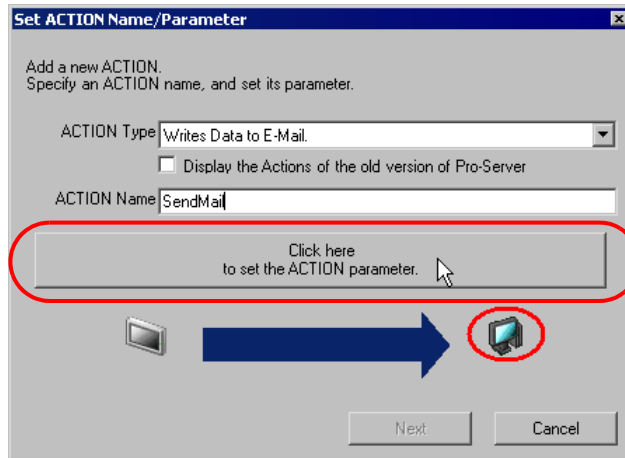
- 3 Click the [ACTION Type] list button, and select "Writes Data to E-Mail". Then, enter the name of ACTION to set in the [ACTION Name] field. In this example, enter "Send Mail".

**NOTE** • [ACTION Name] can be an arbitrary name.





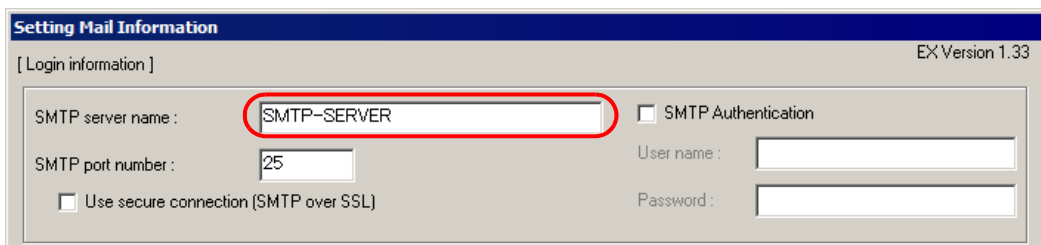
- 4 Click the [Click here to set the ACTION parameter] button.



- 5 Set login information.

**NOTE** • For more details about login information setting, contact with your network administrator.

- 1) Enter "SMTP-SERVER" as the connecting SMTP server name in [SMTP server name].



#### What is SMTP server?

Refers to a server for delivering e-mail messages complying with SMTP (Simple Mail Transfer Protocol), a mail transfer protocol (standard for data communication). E-mail messages are sent or received through a computer called "Server" that is always on the Internet. There are two types of servers: for sending and for receiving. SMTP server is typically used to send messages. SMTP server receives an e-mail sent by a user, searches for SMTP server operating on the network of the user to receive the message, and transfers it there.

- 2) Select the [Use secure connection (SMTP over SSL)] check box.

**NOTE** • Make sure your SMTP server supports the encryption method "SMTP over SSL". If you are planning to use an SMTP server that does not support the encryption method, you will not be able to send encrypted mail.

3) Select the [SMTP Authentication] check box..

- NOTE** • Make sure your SMTP server supports the SMTP authentication method "AUTH-LOGIN". If you are planning to use an SMTP server that does not support the encryption method, you will not be able to send encrypted mail.

4) Enter "USER" in [User name] as a user name for SMTP authorization, and "abcde" in [Password] as a user set password.

The screenshot shows a dialog box titled "Setting Mail Information" with a sub-section "[ Login information ]" and "EX Version 1.33" in the top right. Fields include "SMTP server name" (SMTP-SERVER), "SMTP port number" (465), and a checked "Use secure connection (SMTP over SSL)" checkbox. The "SMTP Authentication" checkbox is checked and circled in red. The "User name" field contains "USER" and the "Password" field contains "\*\*\*\*\*".

- NOTE** • "\*\*\*\*\*" appears when entering a password.

5) In the [SMTP port number] field, enter "465".

6) Enter the sender's email address "user@aaa.com" in [Sender's Mail address].

The screenshot shows a dialog box with two input fields. The top field is labeled "Sender's Mail address" and contains the text "user@aaa.com", which is circled in red. The bottom field is labeled "Send Mail address" and is currently empty.

7) Set [Send Mail address].

- NOTE** • If [Use secure connection (SMTP over SSL)] or [SMTP Authentication] is enabled, you can enter multiple addresses by separating each with a comma (,).  
 • In the [Mail Contents], if you select [Send a message prepared in an Excel sheet] and the destination addresses are defined in the Excel worksheet, contents of the [Send Mail address] field are ignored.

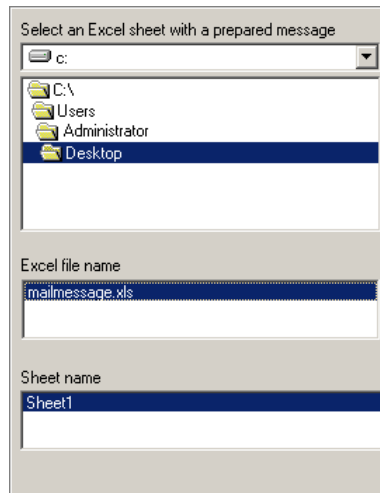
## 6 Make settings regarding mail contents.

Check [Send a message prepared in an Excel sheet].

The screenshot shows a dialog box titled "[Mail Contents]". It has three radio button options: "Always send the same message", "Send the data sent from the trigger NODE as a message", and "Send a message prepared in an Excel sheet". The third option is selected and circled in red. Below the options is a text box labeled "Outgoing Message:". At the bottom, there are "OK" and "Cancel" buttons. A note at the bottom reads: "(You can specify a message and its destination from Device/PLCs)".

**7** Make settings regarding a message sheet.

Select "C:\desktop" to save the message sheet, and select "mailmessage.xls" in [Excel file name] as the message sheet file name, and then "Sheet1" in [Sheet name] as a reference sheet in the message sheet .

**8** Click the [OK] button.

This is the end of the feature (ACTION) settings.

## 15.1.6 Setting Trigger Conditions

This step sets conditions (trigger bit ON) for e-mailing.

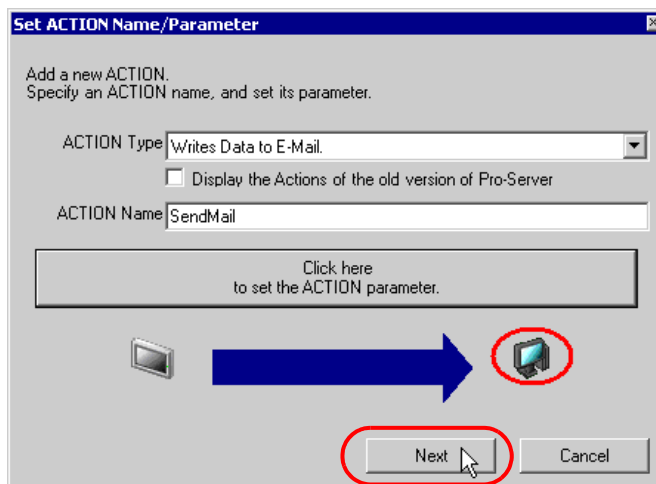
Here, we'll set 3 patterns of trigger conditions.

Refer to "33 Trigger Conditions" for details about trigger conditions.

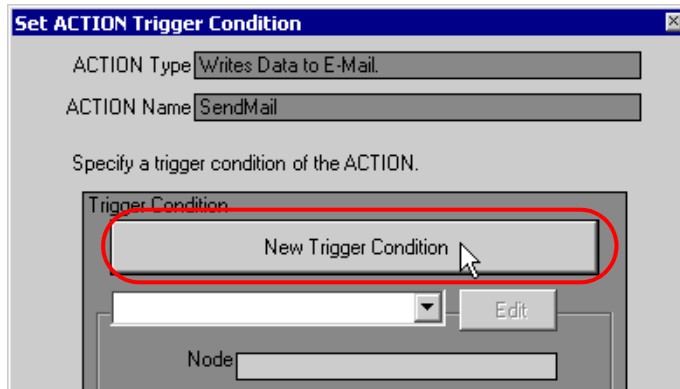
### Ex.

- ◆ Trigger Condition 1 (Abnormal Speed)
  - Trigger Condition Name: Send the Abnormal Speed message
  - Trigger Condition : When "Abnormal Speed" (M01) is ON
- ◆ Trigger Condition 2 (Abnormal Electricity)
  - Trigger Condition Name: Send the Abnormal Electricity message
  - Trigger Condition : When "Abnormal Electricity" (M02) is ON
- ◆ Trigger Condition 3 (Line Blockage)
  - Trigger Condition Name: Send the Line Blockage message
  - Trigger Condition : When "Line Blockage" (M03) is ON

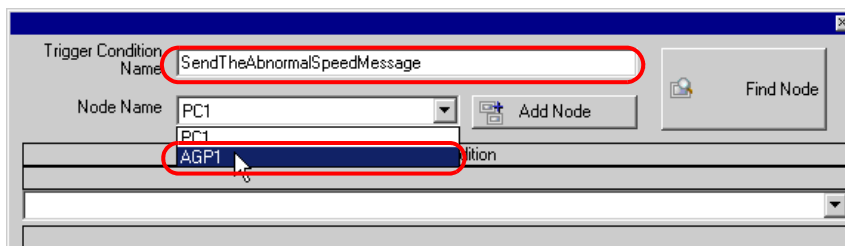
1 On the "Set ACTION Name/Parameter" screen, click the [Next] button.



- 2 Click the [New Trigger Condition] button.



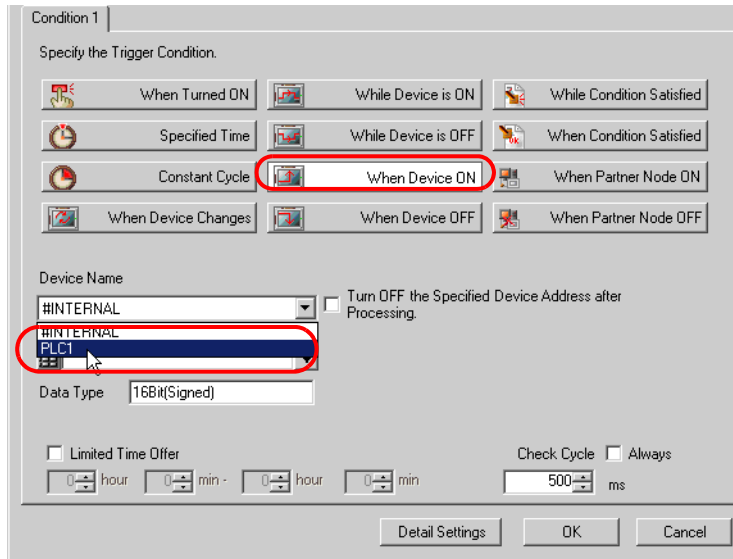
- 3 Enter the trigger condition name "SendTheAbnormalSpeedMessage" in [Trigger Condition Name], and select "AGP1" in [Node Name] which has the device to serve as the trigger condition (trigger).

**NOTE**

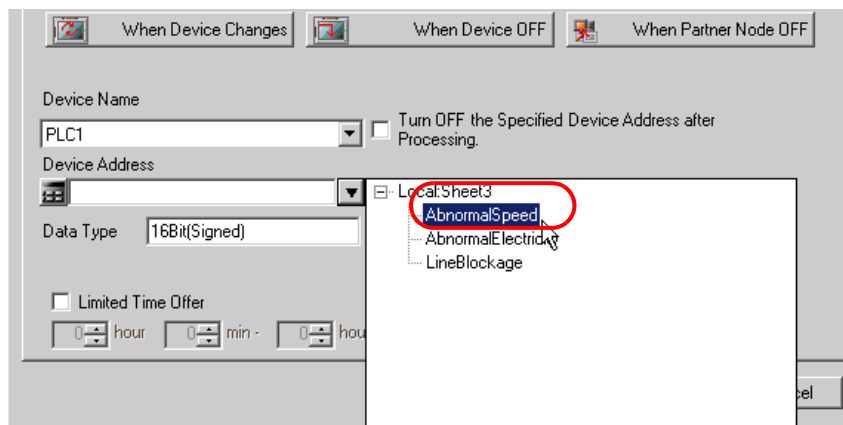
- Here, you are to specify the node having the device to be the trigger condition or having data to transfer.

☞ "33 Trigger Conditions"

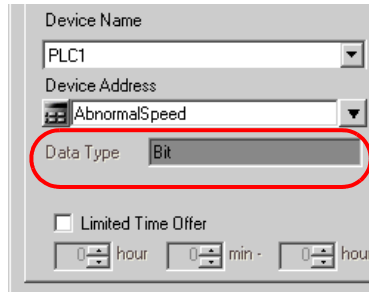
4 Click the [When Device ON] button in the [Condition 1] tab and select "PLC1" for the device name.



5 Click the [Device Address] list button and select "Abnormal Speed" for the symbol name of the device which serves as the trigger.



[Data Type] automatically appears after selection, too.



Device Name  
PLC1  
Device Address  
AbnormalSpeed  
Data Type Bit  
 Limited Time Offer  
hour min hour

---

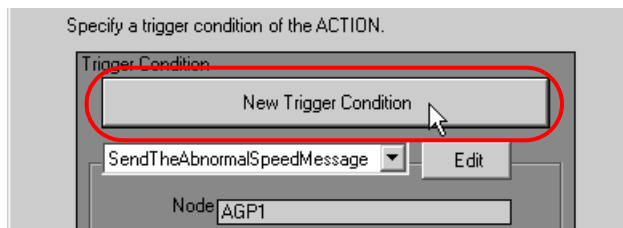
**NOTE** • You can also set trigger conditions by combining 2 different types of conditions ("And" condition or "Or" condition).

☞ "33 Trigger Conditions"

---

6 Click the [OK] button.

7 Click the [New Trigger Condition] button to add trigger condition 2.



Specify a trigger condition of the ACTION.

Trigger Condition  
New Trigger Condition  
SendTheAbnormalSpeedMessage Edit  
Node AGP1

8 Set the items below in the same way as condition 1 and click the [OK] button.

- Trigger Condition Name: SendTheAbnormalElectricityMessag
- Node Name: AGP1
- Trigger Condition: When the device is ON
- Device Name: PLC1
- Device Address: Abnormal Electricity

Trigger Condition Name: SendTheAbnormalElectricityMessag

Node Name: AGP1

Trigger Condition: When AbnormalElectricity of Node AGP1 is Turned ON

Condition 1

Specify the Trigger Condition.

When Turned ON	While Device is ON	While Condition Satisfied
Specified Time	While Device is OFF	When Condition Satisfied
Constant Cycle	When Device ON	When Partner Node ON
When Device Changes	When Device OFF	When Partner Node OFF

Device Name: PLC1

Device Address: AbnormalElectricity

Data Type: Bit

Turn OFF the Specified Device Address after Processing.



9 Click the [New Trigger Condition] button to add trigger condition 3, set the items below in the same way as trigger condition 1, and then click the [OK] button.

- Trigger Condition Name: SendTheLineBlockageMessage
- Node Name: AGP1
- Trigger Condition: When the device is ON
- Device Name: PLC1
- Device Address: Line Blockage

Trigger Condition Name: SendTheLineBlockageMessage

Node Name: AGP1

Trigger Condition: When LineBlockage of Node AGP1 is Turned ON

Condition 1

Specify the Trigger Condition.

When Turned ON	While Device is ON	While Condition Satisfied
Specified Time	While Device is OFF	When Condition Satisfied
Constant Cycle	When Device ON	When Partner Node ON
When Device Changes	When Device OFF	When Partner Node OFF

Device Name: PLC1

Device Address: LineBlockage

Data Type: Bit

Turn OFF the Specified Device Address after Processing.

This is the end of trigger condition settings.

### 15.1.7 Setting Data Received by ACTION (Trigger Condition 1)

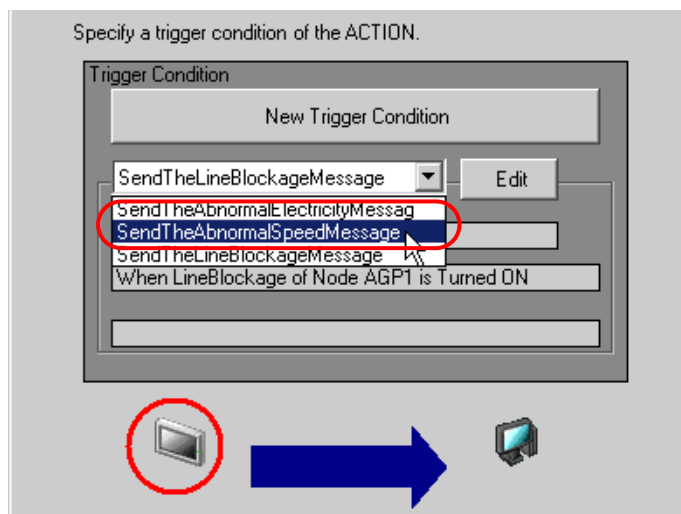
This step sets data (constant value) to transfer in ACTION.

- NOTE** • On this screen, you are to set the constant value "1" only for trigger condition 1. You can add those for conditions 2 and 3 after ACTION settings.

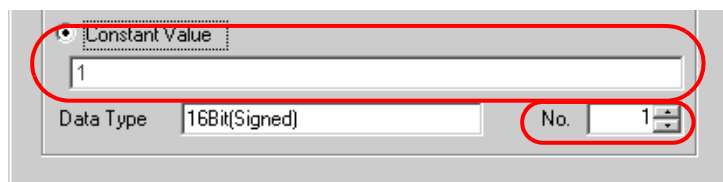
**Ex.**

- Constant value to transfer: 1

- 1 On the "Set ACTION Trigger Condition" screen, click the [Trigger Condition] list button to select "SendTheAbnormalSpeedMessage", and then click the [Next] button.



- 2 After clicking [Constant Value], enter "1" in the text box for the constant value to transfer and "1" in [No.].



This is the end of data settings for condition 1.

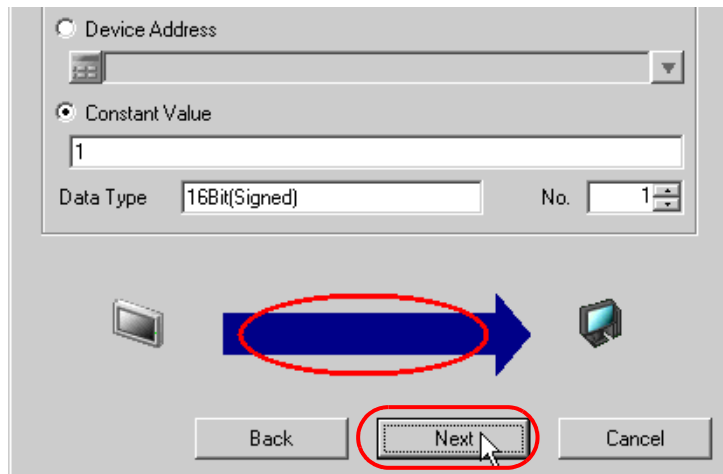
## 15.1.8 Setting ACTION Node/Process Completion Notification

This step sets the name of an ACTION node and the alert setting whether it should be tuned on or off when the ACTION is completed.

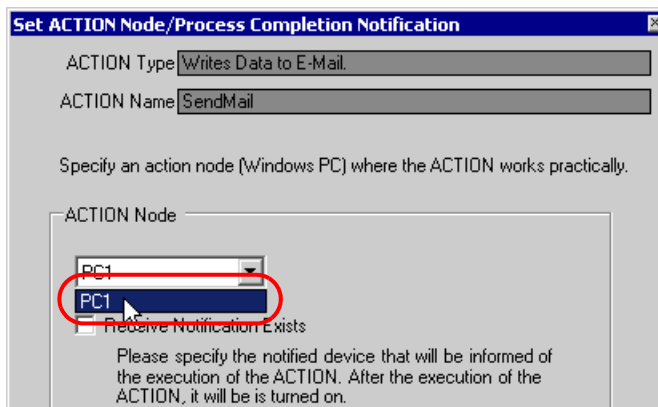
**Ex.**

- ACTION Node : PC1
- Receive Notification: OFF

1 On the "Data settings to be received by ACTION" screen, click the [Next] button.



2 Click the list button of [ACTION Node] and select "PC1" as a node where ACTION operates. Also, clear the check if [Receive Notification Exists] has been checked.

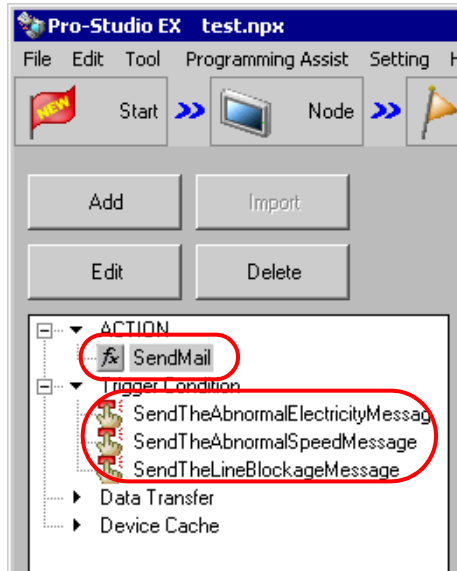


- NOTE** • When "Receive Notification Exists" is turned on, the specified bit device will be turned on when the ACTION is completed. This can be used as the trigger condition (trigger) of the subsequent ACTION when you want to execute two or more ACTIONs sequentially.

☞ "33 Trigger Conditions"

3 Click the [Complete] button.

The "Set ACTION Node/Process Completion Notification" screen will disappear. On the left of the screen, the ACTION and trigger condition names you set will appear.



This is the end of the settings of the ACTION node and process completion notification.

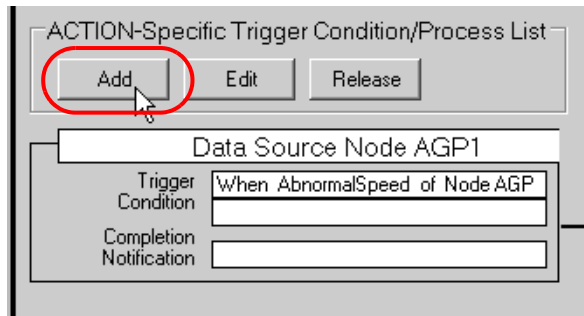
## 15.1.9 Setting Data Received by ACTION (Trigger Condition 2 and 3)

This step sets the constant values of trigger condition 2 and 3.

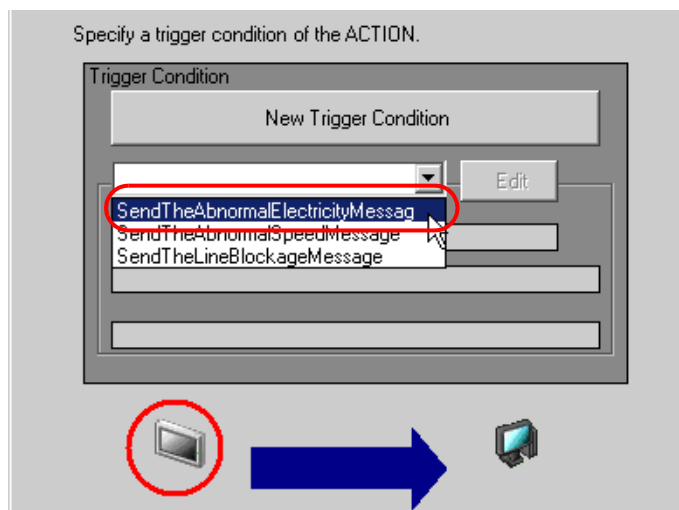
### Ex.

- Device name as transfer source      PLC1
- Constant value to transfer of trigger condition 1: 2
- Constant value to transfer of trigger condition 2: 3

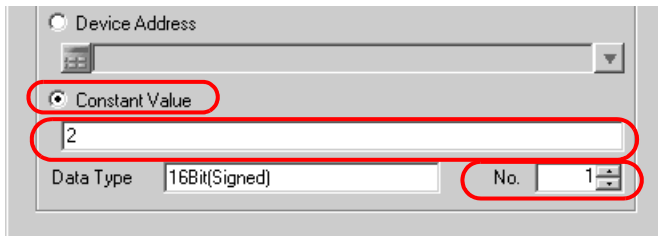
1 Click the [Add] button.



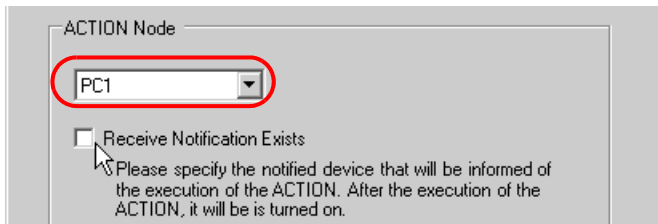
2 Click the [Trigger Condition] list button to select "SendTheAbnormalElectricityMessage", and then click the [Next] button.



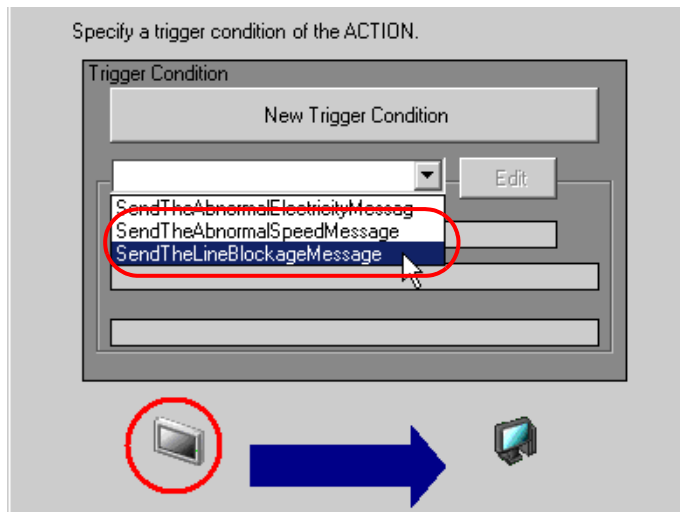
3 Click [Constant Value] to enter "2", and click the [Next] button.



4 After selecting "PC1" in [ACTION Node], click the [End] button.



5 Click the [Trigger Condition] button to select "SendTheLineBlockageMessage" from the list button, and then set the constant value "3" in the same way.

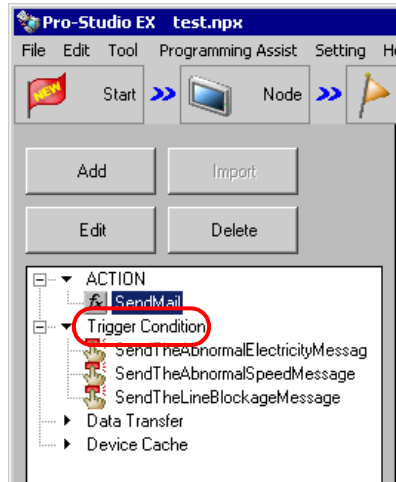


This is the end of data settings for condition 2 and 3.

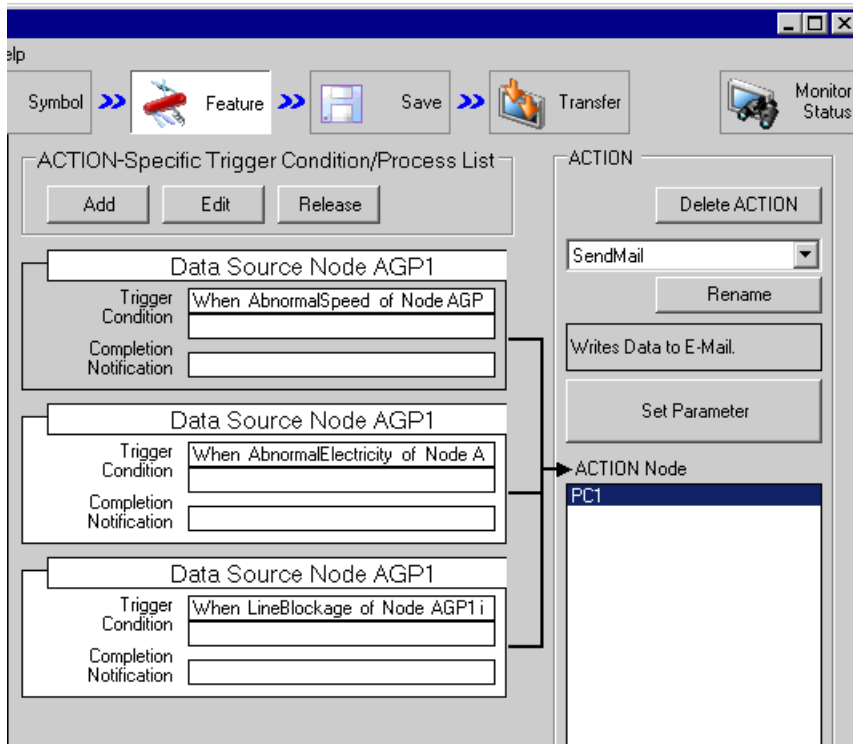
### 15.1.10 Verifying Setting Result

This step verifies setting results on the setting content list screen.

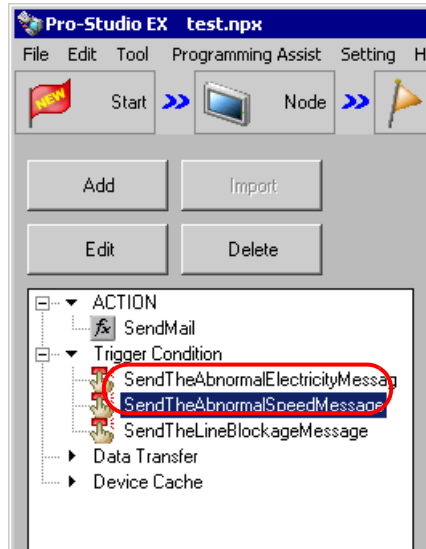
- 1 Click the ACTION name "Send Mail" from the tree display on the left of the screen.



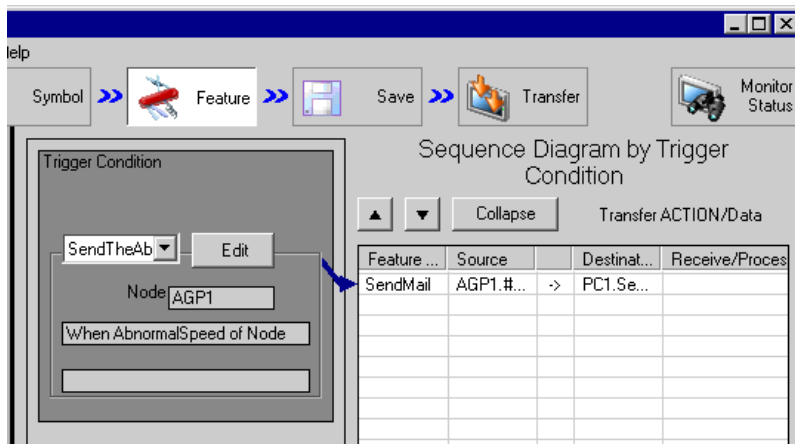
Confirm that the setting content appears on the right of the screen.



- Click each trigger condition name from the tree display on the left of the screen.



Confirm that the setting content appears on the right of the screen.



This is the end of the verification of the settings.



### 15.1.11 Saving a Network Project File

This step saves the current settings as a network project file and reloads to 'Pro-Server EX'.

Refer to "25 Saving" for details about saving a network project file.

- 
- IMPORTANT**
- 'Pro-Server EX' reads a created network project file, and then executes ACTION according to the settings in the file. The settings therefore need be saved in the network project file.
  - Be sure to reload the network project file to 'Pro-Server EX'. If not, ACTION will not work.
- 

#### Ex.

- Path of network project file : Desktop\Mail\_send.npx
- Title : Send Mail ACTION

### 15.1.12 Transferring a Network Project File

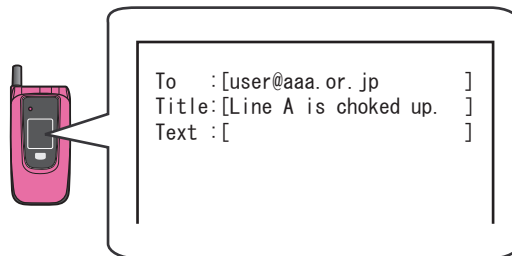
This step transfers a saved network project file to entry nodes.

Refer to "26 Transferring" for details about transferring a network project file.

- 
- NOTE**
- Be sure to transfer a network project file. If not, ACTION will not work.
-

### 15.1.13 Executing ACTION

This step verifies that enabling a trigger condition activates ACTION, and sends the message corresponding to the trigger condition to the preset address.



This is the end of the explanation of this ACTION.

- 
- NOTE** • If you want to achieve faster communication during ACTION, refer to "29 Tips for Faster Communication".
-

## 15.2 Setting Guide

This section explains how to set the parameters of ACTION.

Setting item	Setting content
SMTP server name	Enter the address of the connected SMTP server (Mail Sending Server) with single-byte alphabet or numerical values.
SMTP port number	Enter the port number of the SMTP server in use. If the [Use secure connection (SMTP over SSL)] check box is selected, usually set this field to "465". If the [SMTP Authentication] check box is selected, usually set this field to "587". If neither is selected, usually set this field to "25".
Use secure connection (SMTP over SSL)	Sends mail using the "SMTP over SSL" encryption method.
SMTP Authentication	Sends mail using SMTP authentication. The authentication method is "AUTH-LOGIN".
User name	Set the user name for logging in to the SMTP server.
Password	Use single-byte alphanumeric characters and symbols to set the password for logging in to the SMTP server.
POP before SMTP	Select this check box to perform POP authentication before sending mail.
POP3 server name	Enter the server (POP3 server) address for POP authorization with single-byte alphabet or numerical values.
POP3 port number	Define the port number of the POP3 server in use. Normally set to "110". Normally enter "110".
User name	Enter the user name for POP authorization.

Setting item	Setting content
Password	Enter the password set by the user who performs POP authorization.
Sender's Mail address	Enter the mail source address with single-byte alphabet or numerical value.
Send Mail address	<p>Use single-byte alphanumeric characters to define the destination mail address. If [Use secure connection (SMTP over SSL)] or [SMTP Authentication] is enabled, you can enter multiple addresses by separating each with a comma (.). The limit for the number of addresses depends on the SMTP server in use.</p> <p><b>NOTE</b></p> <ul style="list-style-type: none"> <li>• If [Use secure connection (SMTP over SSL)] and [SMTP Authentication] are both disabled, you can set one address only.</li> <li>• In the [Mail Contents], if you select [Send a message prepared in an Excel sheet] and the destination addresses are defined in the Excel worksheet, contents of the [Send Mail address] field are ignored.</li> </ul>
Mail Contents	<ul style="list-style-type: none"> <li>• <b>Always send the same message</b> Sends the message entered in [Outgoing Message:].</li> </ul> <div data-bbox="554 693 1105 765" style="border: 1px solid gray; padding: 5px; margin: 10px 0;"> <input type="radio"/> Always send the same message        Outgoing Message: <input style="width: 200px;" type="text"/> </div> <p><b>NOTE</b></p> <ul style="list-style-type: none"> <li>• The content of [Outgoing Message:] is sent as the title (subject) of the message.</li> </ul> <div data-bbox="655 896 1013 1078" style="border: 1px solid black; padding: 10px; margin: 10px 0;"> <pre> To :[user@aaa.or.jp ] Title :[Abnormal speed in Line A!] Text :[ ]           </pre> </div>

Setting item	Setting content																									
<p>Mail Contents</p>	<ul style="list-style-type: none"> <li>Send the data sent from the trigger NODE as a message Sends Device/PLC data transferred in "Set ACTION data" as a message. Date type of "String" only can be transferred as a message.</li> </ul> <div data-bbox="605 299 1074 620" style="border: 1px solid gray; padding: 5px; margin: 10px 0;"> <p>Transfer Source</p> <p>Node AGP1</p> <p>Device Name PLC1</p> <p><input checked="" type="radio"/> Device Address D50Data</p> <p><input type="radio"/> Constant Value</p> <p>Data Type String No. 10</p> </div> <p><b>NOTE</b></p> <ul style="list-style-type: none"> <li>The content of the outgoing message (Device/PLC data) is sent as the title (subject) of the message. (Example) When the character string data of "ALART" is stored in Device "50"</li> </ul> <div data-bbox="655 842 1012 1025" style="border: 1px solid gray; padding: 5px; margin: 10px 0;"> <pre>To :[user@aaa.or.jp ] Title :[ALART ] Text :[ ]</pre> </div> <ul style="list-style-type: none"> <li>Send a message prepared in an Excel sheet Sends a preset message in a message sheet.</li> </ul> <p>◆ Message format prepared in Excel</p> <table border="1" data-bbox="456 1215 1225 1329" style="width: 100%; border-collapse: collapse; text-align: center;"> <thead> <tr> <th></th> <th>A</th> <th>B</th> <th>C</th> <th>D</th> </tr> </thead> <tbody> <tr> <td>1</td> <td>Key Code</td> <td>Title</td> <td>Message</td> <td>Address</td> </tr> <tr> <td>2</td> <td></td> <td></td> <td></td> <td></td> </tr> <tr> <td>3</td> <td></td> <td></td> <td></td> <td></td> </tr> <tr> <td>4</td> <td></td> <td></td> <td></td> <td></td> </tr> </tbody> </table> <p><b>NOTE</b></p> <ul style="list-style-type: none"> <li>To enter more than one destination, separate addresses with a comma (,).</li> <li>When e-mail addresses are not set up on the message sheet, a message is sent to the address defined in the [Send Mail Address] field only.</li> </ul>		A	B	C	D	1	Key Code	Title	Message	Address	2					3					4				
	A	B	C	D																						
1	Key Code	Title	Message	Address																						
2																										
3																										
4																										
Folder	Sets the location where a message sheet is stored.																									
Excel file name	Selects a message sheet file from the Excel file list in a specified folder.																									
Sheet name	Selects a sheet name to refer in a message sheet.																									

## 15.3 Restrictions

### ■ Encryption method

- If your SMTP server does not support the "SMTP over SSL" encryption method, you cannot send encrypted mail.

### ■ Authentication method

- If your SMTP server does not support "AUTH-LOGIN" SMTP authentication, you cannot send SMTP authenticated mail.

### ■ If mail cannot be sent

If the "Unable to send portion of mail." error message appears, it may be due to one of the following.

- Incorrect settings  
Check that [SMTP server name], [SMTP port number], [Use secure connection (SMTP over SSL)], [SMTP Authentication], [User name], and [Password] settings are correct.
- Connections to the SMTP server and port number are not allowed in the network environment  
Change the firewall and security settings so that connections are allowed to the SMTP server and port number in use.
- Sending mail was refused by the mail server  
Check the [Sender's Mail address], [Send Mail address], and the subject and body of the mail.