

Contents

Preface.....	1
Trademark Rights	2
Manual Symbols and Terminology.....	3
Precautions	4

Chapter 1 Troubleshooting

1.1 Identifying the problem	1-2
1.2 Problems with PC operation	1-4
1.2.1 GP-Pro EX cannot be installed.....	1-4
1.2.2 GP-Pro EX does not start or terminates abnormally.....	1-10
1.2.3 Project files cannot be transferred.....	1-14
1.2.4 Online update fails.....	1-33
1.2.5 Pass-Through Configuration Tool cannot start.....	1-36
1.2.6 GP cannot communicate with the PC via the pass-through function.....	1-40
1.2.7 GP cannot display manuals and sites from the help menu.....	1-48
1.2.8 The fonts appear differently depending on the PC.	1-51
1.2.9 GP-Pro EX does not operate properly.	1-53
1.3 Problems with Display operation	1-54
1.3.1 The touch panel (switch) does not respond.....	1-54
1.3.2 The touch panel (switch) of the Display does not respond to touch but another area responds instead (The panel responds when nothing is touched)	1-56
1.3.3 The Display does not turn ON (The initial screen is not displayed. The screen remains black.)	1-58
1.3.4 An alarm sounds continuously.....	1-61
1.3.5 Lines (streaks) appear on the screen. The screen turns white.....	1-63
1.3.6 The status LED is flashing in green.	1-65
1.3.7 The screen flickers.....	1-66
1.3.8 A screen prompting you to re-transfer appears after you have transferred the file	1-67
1.4 Problems with communication with connected devices.....	1-68
1.4.1 Communication fails on all screens	1-68
1.4.2 Communication fails on specific screens.....	1-73
1.4.3 Communication is slow	1-75
1.4.4 Communication stops intermittently.....	1-78
1.5 Problems with communication with I/O units	1-81
1.5.1 The device connected to the DIO interface does not turn ON/OFF.....	1-81
1.5.2 FLEX NETWORK unit cannot operate properly.....	1-84
1.5.3 Communication fails with the GP3000 Series PROFIBUS Slave Unit.....	1-90
1.5.4 An image does not appear when using the VM unit.	1-92
1.5.5 Communication fails with the DeviceNet (Slave) unit	1-93
1.5.6 Communication fails with the EX module	1-95
1.5.7 USB transfer cable is not recognized.	1-97
1.5.8 USB-Serial (RS-232C) conversion cable is not recognized.....	1-98
1.5.9 Communication fails with the devices connected to CANopen slave unit.	1-100
1.6 Errors displayed on a PC	1-105
1.6.1 Errors displayed during installation.....	1-105
1.6.2 Errors displayed during screen creation	1-110
1.6.3 Errors displayed during error check.....	1-126

1.6.4	Errors displayed during simulation.....	1-149
1.6.5	Errors displayed during transfer operation.....	1-150
1.6.6	Errors displayed when the GP-Viewer EX function is used.....	1-157
1.6.7	Errors displayed when the pass-through function is used.....	1-165
1.6.8	Errors displayed when the GP-Viewer EX or Ether Multilink.....	1-166
1.7	Display-related errors.....	1-171
1.7.1	Common to all Display models.....	1-171
1.7.2	When the DIO board type GP3000 series is used.....	1-197
1.7.3	Errors displayed with the LT3000 series.....	1-199
1.8	Errors displayed with an expansion unit.....	1-207
1.8.1	When the GP3000 Series DIO board type is used.....	1-207
1.8.2	When the FLEX NETWORK unit is used.....	1-207
1.8.3	When the PROFIBUS is used.....	1-214
1.8.4	When the DeviceNet (Slave) unit is used.....	1-215
1.8.5	When the EX module is used.....	1-215
1.8.6	Errors displayed when CANopen is used.....	1-216
1.9	Errors displayed by Internet Explorer.....	1-221
1.9.1	Errors displayed when Web Server is accessed.....	1-221
1.10	Errors displayed when the project converter is used.....	1-225
1.11	If the problem still continues... ..	1-229
1.11.1	Visit our Website!.....	1-229
1.11.2	Contact us!.....	1-229

Chapter 2 Maintenance

2.1	Offline Mode.....	2-2
2.1.1	Entering OFFLINE Mode.....	2-2
2.1.2	Common Switches of offline mode.....	2-3
2.1.3	Operation in offline mode.....	2-5
2.2	Display screen settings.....	2-7
2.2.1	Adjusting the brightness/contrast.....	2-10
2.2.2	Adjusting the clock on the Display.....	2-11
2.2.3	Turning OFF the screen after a certain period of time (standby mode).....	2-12
2.2.4	Setting the delay between power-on and Display start-up.....	2-13
2.2.5	Setting the screen No. of the screen that is initially displayed after the power is turned ON.....	2-14
2.2.6	Deactivating the touch sound.....	2-15
2.2.7	Changing the language used for the system menu and offline mode menu to Japanese.....	2-16
2.2.8	Changing the timing to recognize touches.....	2-17
2.2.9	Preventing malfunctions when the backlight burns out.....	2-18
2.2.10	Deleting the touched position (When the GP3200 series is used).....	2-19
2.3	Peripheral device settings.....	2-20
2.3.1	Checking the communication settings for the connected device.....	2-21
2.3.2	Checking the printer settings.....	2-23
2.3.3	Checking the bar code reader settings.....	2-24
2.4	Ethernet settings.....	2-25
2.4.1	Assigning an IP address to the Display.....	2-26
2.5	Password and license settings.....	2-27

2.5.1	Preventing others from changing the offline settings.....	2-28
2.5.2	Granting security rights for screen operations.....	2-29
2.5.3	GP-Viewer EX and RPA license settings.....	2-30
2.6	Initialization of the memory/CF card.....	2-31
2.6.1	Initializing the user memory (FEPRM).....	2-32
2.6.2	Initializing the CF card.....	2-33
2.6.3	Initializing the backup SRAM.....	2-34
2.7	External file operation.....	2-35
2.7.1	Reading the string table data stored in the external storage.....	2-36
2.7.2	Creating an index file for the recipe in the external storage.....	2-37
2.8	Operation check of the Display.....	2-38
2.8.1	Checking whether the Display is operating properly.....	2-39
2.9	Operation (communication) check of the logic functions.....	2-41
2.9.1	Checking whether the logic program is operating properly.....	2-44
2.9.2	Checking whether the DIO interfaces of the Display turn ON/OFF properly.....	2-46
2.9.3	Checking the communication with the FLEX NETWORK.....	2-48
2.9.4	Checking the operation of the device connected to the DIO interface of the LT3000 series.....	2-50
2.9.5	Checking if communication with the EX modules is enabled.....	2-52
2.9.6	Checking if communication is possible with the CANopen master supported GP/LT side (master side).....	2-54
2.9.7	Checking the slave unit side.....	2-55
2.9.8	Checking the status of the entire network during CANopen communication.....	2-56
2.10	Controller settings.....	2-57
2.10.1	Adjusting the scan time based on the ratio to the execution time of the logic functions (CPU Scan Percentage).....	2-58
2.10.2	Adjusting the scan time by setting the execution time of the logic functions and the display function execution time (Fixed Scan Time).....	2-59
2.11	Video display adjustment/check.....	2-60
2.11.1	Adjusting the image quality for the video display.....	2-61
2.11.2	Checking whether video signals are being received by the Display when video is not displayed.....	2-63
2.12	Screen transfer from GP-Pro EX.....	2-64
2.12.1	Opening the transfer screen manually when project files cannot be transferred.....	2-65
2.12.2	Backing up the SRAM data onto the CF card before transferring a new project file.....	2-66
2.12.3	Forcing the transfer of project files.....	2-67
2.13	Restarting the IPC unit and detaching a device (Only when the panel computer is used).....	2-68
2.13.1	Restarting the IPC unit.....	2-69
2.13.2	Detaching the device connected to the IPC unit.....	2-71
2.14	Remote Viewer settings.....	2-73
2.14.1	Setting the remote viewer function (GP-Viewer EX, Web Server).....	2-74
2.15	Offline settings guide.....	2-75
2.15.1	Settings common to all Display models.....	2-75
2.15.2	When the DIO board type GP3000 series is used.....	2-108
2.15.3	When the FLEX NETWORK unit is used.....	2-115
2.15.4	When the movie function of the GP-3*50 series is used.....	2-127
2.15.5	When using the VM unit.....	2-133

2.15.6	When using the DVI unit	2-137
2.15.7	When WinGP is used with IPC (Only when the panel computer is used).....	2-138
2.15.8	When the LT3000 is used.....	2-147
2.15.9	When the GP/LT supporting the CANopen master is used	2-159
2.15.10	When GP-32** Series is used.....	2-167
2.15.11	Using the handheld type GP	2-168
2.15.12	System Menu	2-171